



Frequently Asked Questions

1. ***Why is the UNIRISC Home Inspection Warranty important-*** because a home inspection is a visual “snapshot” of the home and its operating systems as of that date. It is not a guarantee that things will not breakdown in the future.
2. ***Why should a home inspector consider using a UNIRISC Home Inspection Warranty-***By offering or including a Warranty along with your inspection, you have the opportunity to **guarantee** the work that you have just completed. Your customers will have a greater sense of “comfort” in knowing that their home’s major systems and roof are protected from an unexpected failure during the Warranty period. And perhaps most importantly, your customers will come to us with a problem, **NOT YOU!**
3. ***Are all Home Inspectors able to participate in the Home Warranty Program-*** No. UNIRISC requires that all Home Inspector applicants be licensed by the provincial association where they practice or have passed the National Certification Program.
4. ***What are the procedures for enrollment-*** There is a one-time application processing fee of \$79.00 *per inspector* and an annual membership of \$100 *per Inspection Firm*. We will supply all brochures and marketing material at no cost to the inspector.
5. ***What is the cost of the 90 day UNIRISC Home Inspection Warranty-***The coverage costs \$50. Whether you include the cost in your home inspection fee, give it away or sell it to your customer is entirely up to you. You will have the opportunity to offer your customers a full years coverage from the date of inspection for \$179. If your customer accepts this plan, there is no cost to you at all.
6. ***What are the reporting procedures-*** The customer registration form is to be faxed or emailed to us within 7 days of the completed inspection, with payment being made at the same time. We will immediately send your customer a “**Welcome Letter**” with all of the information that they need about the terms and conditions of coverage and how to file a claim.
7. ***Who is covered under this Warranty-*** Only the buyer of the home is covered during the 90 day period. At the moment, we do not offer sellers coverage under a pre-listing inspection.
8. ***Can the customer renew coverage after the initial period is over-*** YES, if your customer purchases the full years coverage at the time of inspection the cost is \$179. If they purchase it after the initial period runs out, the cost for 12 months of coverage will be \$199.
9. ***Is there a service call fee or deductible-*** Yes, there is a \$50 co-pay for each repair of a covered home system. If an allowance is given because of age, no deductible is applied.

UNIRISC Home Inspection Warranty
9040 Leslie St, Suite 215, Richmond Hill, ON L4B 3M4

Phone: (800) 267-1222 Fax: (905) 764-7273
Email: homewarranty@unirisc.com
Website: www.unirisc.com